

FAT FISH BLUE POLICIES

PRIVACY & SECURITY

Fat Fish Blue is committed to protecting your privacy. This statement of Privacy applies to the Fat Fish Blue web site and governs data collection and usage at all Fat Fish Blue sites and services. We use the information we collect about you to process orders and to provide a personalized shopping experience.

When you order, we need to know your name, e-mail address and credit card information. This allows us and our authorized service providers to process and fulfill your order and to notify you of your order status. Your experience is personalized by using your purchase information to afford you the opportunity to quick order on your next visit. All pertinent information is stored and available only to Fat Fish Blue, our authorized service providers, and you. Your credit card information is encrypted and critical security information is stored in accordance with the latest Credit Card Industry Security Standards to ensure the security of your credit card data.

Safe Ordering protects you while you order, so that you never have to worry about credit card safety. Every transaction you make will be 110% safe.

Why is your information so safe? Safe Technology: Our secure server software, and that of our authorized service providers, is the industry standard and the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name and address, so that it cannot be read as the information travels over the Internet. When we and our authorized service providers transmit highly confidential information over the Internet, it is protected through secure sockets layer (SSL) encryption technology.

SHIPPING, DELIVERY and ADMISSION

We do not ship or mail tickets. Once you have made your purchase, you may PRINT the RECEIPT/TICKET, sign it and bring it with you the night of the performance. This will be your admission ticket into Fat Fish Blue. Confirmed purchases will also be held on a master list at WILL CALL. All tickets sold by Fat Fish Blue are GENERAL ADMISSION, with no guarantee of seating or placement within the facility. Major entertainment events will be Standing Room Only, with extremely limited seating, and early arrival is recommended.

REFUND POLICY

Unless otherwise noted, all tickets, goods, and services sold by Fat Fish Blue adhere to a "NO REFUNDS, NO EXCHANGES" policy.